

# IntelaTrac 2014 R2 SP2 (5.0.4) Release Notes

March 2017



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# CHAPTER 1

## IntelaTrac 2014 R2 SP2 (5.0.4) Release Notes

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### Important Notices

The following sections describe important notices regarding this release.

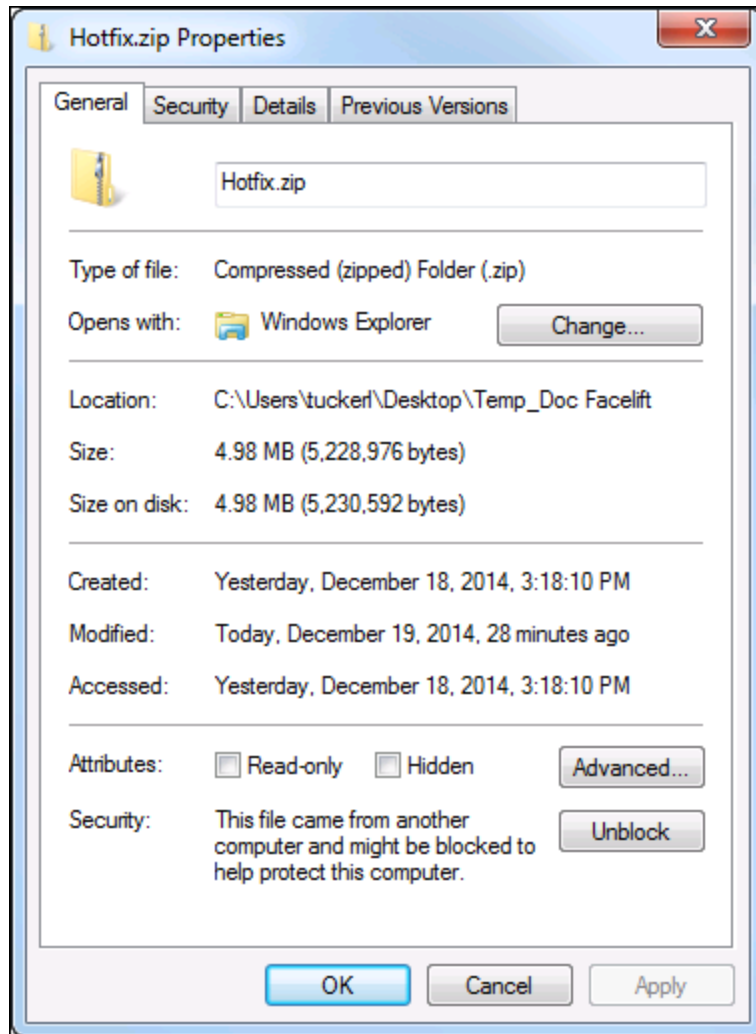
### Unblocking Files

In some scenarios, files downloaded from the Internet can be marked "blocked" by the operating system. After downloading a file from the Internet, please ensure that it is unblocked by following the steps below.

#### To unblock a file downloaded from the Internet

1. Right-click the file in Windows Explorer and click **Properties**.

The Properties window for the file appears, displaying the **General** tab.



2. If the file is **not** blocked, the **Unblock** button does not appear, and the file may be opened and used properly.
3. If the file is blocked, the **Unblock** button appears as shown above. Click **Unblock**, and then click **OK**.

To prevent blocking from happening in the future, you can add the FTP site to your Trusted Sites list, or download the file either through File Explorer or an FTP client.

## Mobile Devices with Wireless and Cabled Network Connections

If your mobile device has both a wireless and wired network connection and you intend to disable one or the other, do so before registering the device in the IMC's Device Manager.

## Changes to System Requirements

With this release, the following operating system and SQL Server version are no longer supported.

- The following are removed from Sync Server requirements:
  - Windows Server 2008 and all service packs, 32-bit or 64-bit (Standard or Enterprise Edition)
  - Windows Server 2008 R2 and all service packs, 64-bit (Standard or Enterprise Edition)



- The following are removed from Desktop Client requirements:
  - Windows Vista SP2, 32-bit or 64-bit (Business, Enterprise, or Ultimate edition)
- SQL Server 2008 (ALL)

Before proceeding with the installation, see the *IntelTrac System Requirements* guide.

## Summary

IntelTrac 2014 R2 SP2 (5.0.4) addresses many customer-reported issues and introduces several new features, including the Mobile IntelTrac App for Android devices.

## IntelTrac

The following features are new to IntelTrac in IntelTrac 2014 R2 SP2 (5.0.4). Please refer to the *IntelTrac Documentation* for details.

- Mobile IntelTrac Android App now supports Archestra Galaxy Server integration to read and write objects and use the objects on rounds.
- Data Points History, in Mobile IntelTrac Android App, now support Notes.
- Extensibility APIs are now supported for use with Mobile IntelTrac Android App, to add new functionalities through custom functions.
- Production Data Function for Oil and Gas is now supported for Mobile IntelTrac Android App enabling the rounds to give the total capacity of the tank.
- Mobile IntelTrac Android App now supports Active Directory user accounts.
- Users can now add favorite users and search for users in Mobile IntelTrac Android App.
- Users can now search for Work Order Requests using Search feature.
- Users can now sign tasks or task groups using Handwritten Signature (either by using a stylus or using finger).
- Digital Signature can now be used to authenticate a task or task group in the Mobile IntelTrac Android App.
- Mobile IntelTrac Android App now supports Trend Graphs for viewing and analyzing data.
- Auditor Plus now shows the execution time for procedures executed from the Android app.
- Users can now add a note to a procedure in Schedule Manager. Users can also add a reason code to that note.
- Mobile IntelTrac Android App now supports adding attachments. User can configure the file types in **IMC**.
- Mobile IntelTrac Android App can now read settings from AirWatch MDM server when on an MDM environment.
- Users can now change their password when logging in to Mobile IntelTrac Android App.
- The latest note added by the previous user is now available for the next user on Mobile IntelTrac Android App.
- Mobile IntelTrac Android App users can now navigate through all the notes in the **Notes** screen. Users can also add and delete notes.
- UHF tags can now be scanned using RFID through IDBlue reader.
- Users can now filter Work Order Requests by Asset and Status in Mobile IntelTrac Android App. Users can also sort the list of Work Order Requests.

- Users can now access the Work Order Requests Listing screen by tapping Work Order Requests from the fly-out menu, in Mobile IntelaTrac Android App.
- Work Order Request Listing screen and Details screen in Mobile IntelaTrac Android App now display the status.
- User no longer need to run IMC as Administrator.
- Scheduled and Completed reports now list the crew associated to the procedure.
- Users can now filter Auditor Plus and Scheduled Reports by Categories.
- Images saved as attachments can now be viewed and saved in Auditor Plus.
- Users can now select the support object to import during Procedure Import.
- Microsoft Windows 10 is now supported for use with IMC.
- SQL Server 2012 SP3, 2014 SP2, and 2016 are now supported for use with IntelaTrac.
- TPI 9080 Vibration Analyzer is now supported for use with Mobile IntelaTrac Android App.
- Panasonic FZ X1, and its bar code scanner, are now supported for use with Mobile IntelaTrac Android App.
- Honeywell Dolphin CT50, and its bar code scanner, are now supported for use with Mobile IntelaTrac Android App.
- User can now toggle the device flash when scanning a barcode using Mobile IntelaTrac Android App.
- Mobile IntelaTrac Android App now supports the following additional languages:
  - Brazilian Portuguese
  - Norwegian

In addition, Legacy Device Support is deprecated for use from IntelaTrac.

## Resolved Issues

The following important issues have been resolved as of IntelaTrac 2014 R2 SP2 (5.0.4):

CR#	SR#	Description
55226	43210664	Mobile Intelatrac: The sat.config setting <UseDataFile> partially downloads the asset list.
55280	39412927	IMC: Text zoom to 125% is not compatible with Schedule Manager.
55490	55010140	Android: When the operating system clears the app's memory while it is running in the background, relaunching it causes it to stop responding.
55823	50510088	IMC: WebReports Scheduling Engine does not appear when launching WebReports from IMC.
55831	39412936	Windows 8: Procedure tasks has errors.
56029	55010144	Android: Work Order Request list missing sort/search features.

56030	55010146	Android: WOR - When leaving the WOR details screen, the user is not returned to the last selected item in the WOR list. Instead, the user is returned to the top of the list.
56031	55010145	Android: WOR - Long Text runs off the field. Scroll function does not work.
56054	103140509	Workstation: Procedure title is getting truncated.
56131	N/A	Android: The app may not respond if you change the device font when the app is running in the background.
56141	40217998	Calculation engine yields different results.
56312	55010148	Android: Deleted Asset Status items still show up on mobile device.
56407	55010152	Use Last Value and History working intermittently.
56408	55010153	Android: Multiple taps on POD Role Assignment can cause multiple procedure instances.
56409	55010154	WinCE: Potential Decision Defect.
56413	N/A	Android: The app is unresponsive.
56608	N/A	Android: The App stops responding when a user continuously connects/disconnects a 10-pin charging cable on an ecom Tab-Ex device.
56619	55010155	Android: Notes created on Android App are not showing asset info, when linked to Virtual Log.
56654	39412951	Dynamic asset picker loads slowly.
56655	55010156	Android: Carry Over notes are not shown in the Notes tab when working on a procedure.
56662	39412868	Motorola MC9200 reads RFID slower than previous 9090 unit. It also has battery performance issue.
56856	103140746	When searching in Auditor Plus, the scroll bar does not bring the selected item into the view window.
56929	50510094	Web Reports displays reports for "All Bases".
62659	39412966	Dynamic Asset scan does not load description.
62863	47910197	External Authentication problems.
62958	44311510	Windows 8.1: IntelaTrac runs extremely slow.
62962	47910206	Web Reports authentication issue.
63061	39412968	Android – When the By Scheduled Shift is configured for the Mobile Visibility options of a scheduled procedure, the scheduled procedure is not hidden even after the scheduled shift is completed.
63084	47910216	Work Order Requests are incorrectly deleted when the app is using the Portuguese(Brazil) date/time format.
63319	50510097	Counts filter missing in the Procedure Status Monthly report of Auditor Plus.
63519	40217842	Procedure gets marked as complete when opened.
65114	50510099	IntelaTrac 5.0 Procedure Builder Asset picker pop up window gets

		corrupted when trying to relocate it.
65127	51511888	Integrity Report script wrong in documentation for Procedure Chains. More than one procedure is marked as released.
65373	51511777	Android – The app may lag at times while navigating the tasks.
65933	50510100	Users can delete (or rename) IntelTrac Administrators group.
66660	N/A	Scan Lock requires 2 scans on dynamic asset.
66822	44710718	Cutting and pasting assets to the Asset List deletes the lower level child assets.
66933	40218171	Android: The @SDPLASTVALUE function does not work on the app.
67348	51511973	LF RFID scan performance is low.
67896	51511963	Auditor Plus data is missing after changing the data and saving the transfer as in progress.
67922	51511980	SDK: SetAsset() restricts the value to 50 characters.
68864	40218273	Android: Timestamp does not update accurately in Work Order Request.
69226	39413030 and 39413028	Web Reports do not log information correctly.
69324	N/A	Unable to schedule a shift using the ScheduleOccurrenceInfos API as the shift is marked as ended even when the configuration time is still valid.
70190	39413037	Windows 8: Unable to side-load app due to certificate expiry.
72865	N/A	An exception occurs when the SuspendProcedureInstance() Web Service method is run.
73254	40218487	Android: Scanning a QR Code in Procedure Overview jumps to the Task Group, but does not unlock it.
73365	40218480	SQL Error occurs when opening Saved or Cached Reports.
73394	40218487	Scanning a QR Code in Procedure Overview jumps to the Task Group, but does not unlock it.
73518	40217631	Slow sync performance when there are large data point history.
73422	44710775	Android: Transfer log for some Android tablets do not display in the System Status.
73547	N/A	Android: Sync stalls when using Data Point History.
73583	N/A	Upgrade to version 5.0.4 fails at crews.

## Known Issues

The following are known issues in IntelTrac 2014 R2 SP2 (5.0.4), and their workarounds (if known).

CR #	Description
N/A	User interface issues may appear in some Android mobile devices. We recommend installing the latest version of the <b>Android System WebView</b> to reduce such user interface issues.
N/A	A character cannot be deleted at times in <b>Notes</b> for some Android mobile devices.
N/A	The date, time, and time zone of the mobile device running the app are not automatically synced with that of the <b>IntelaTrac Server</b> . You should manually set the same on the Android mobile device.
N/A	The keypad has issues in some Android mobile devices.
40191	Asset export takes long time.
46776	Asset type property set to data points is not honored.
49109	@meantime function does not take the current value into calculation.
56303	Android Tablet Multi task view does not calculate the answer status when using "touch to next task". It calculated when the user taps on the <b>Next</b> button.
64989	If the user does not answer a Task of list data type, the saved note is not listed on navigation.
67739	WebReports Scheduling Engine does not appear when launching WebReports from IMC in 5.0.3 HF02.
69060	Clearing the answered task also removes the Notes and Attachments.
69234	Dynamic asset at the Task level (with a note, attachment, or an answer) is cleared when the dynamic asset at the Task Group level is changed.
72792	Selecting Diamond symbol for Trend Graphs displays the Triangle symbol, and vice versa, in Workstation.
73600	In some Android devices, blank screen is displayed when no data points are available in Trend Graph.
74558	An error occurs in WebServices when using GetProcedureStatus().
74638	WinCE: Handwritten signature behaves incorrectly on partial transfer.