

IntelaTrac 2017 SP1 Release Notes

January 2018



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Publication date: 1/22/2018

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- Email for customers without a support agreement: wwsupport@wonderware.com

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CHAPTER 1

IntelTrac 2017 SP1 Release Notes

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Important Notices

The following sections describe important notices regarding this release.

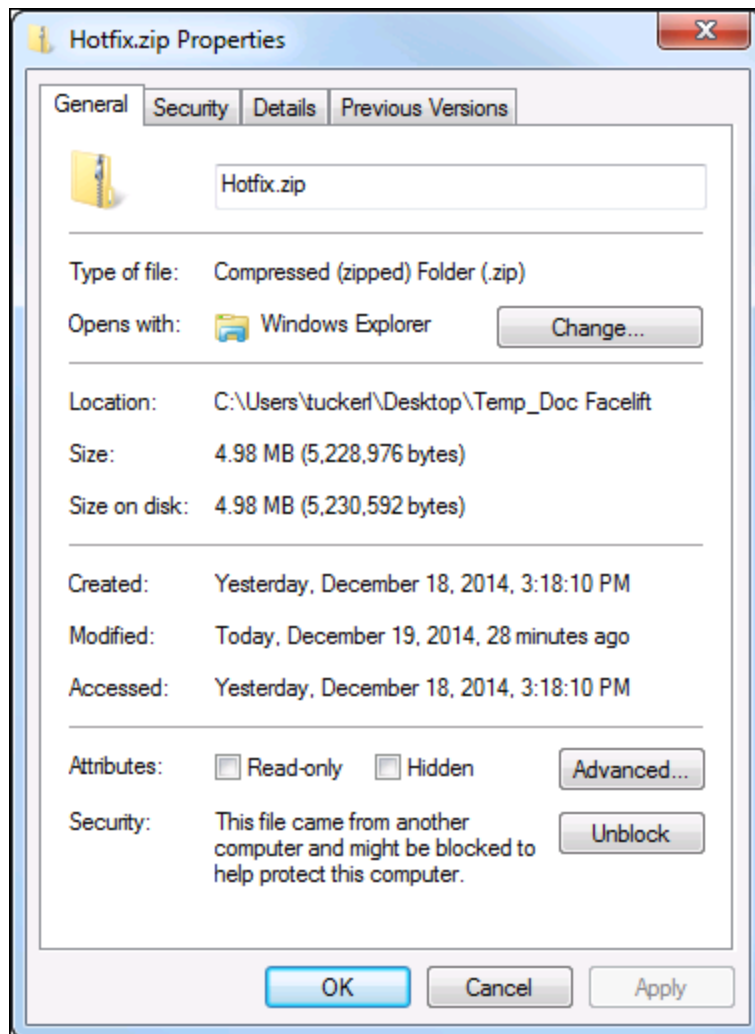
Unblocking Files

In some scenarios, files downloaded from the Internet can be marked "blocked" by the operating system. After downloading a file from the Internet, please ensure that it is unblocked by following the steps below.

To unblock a file downloaded from the Internet

1. Right-click the file in Windows Explorer and click **Properties**.

The Properties window for the file appears, displaying the **General** tab.



2. If the file is **not** blocked, the **Unblock** button does not appear, and the file may be opened and used properly.
3. If the file is blocked, the **Unblock** button appears as shown above. Click **Unblock**, and then click **OK**.

To prevent blocking from happening in the future, you can add the FTP site to your Trusted Sites list, or download the file either through File Explorer or an FTP client.

Mobile Devices with Wireless and Cabled Network Connections

If your mobile device has both a wireless and wired network connection and you intend to disable one or the other, do so before registering the device in the IMC's Device Manager.

Summary

IntelTrac 2017 SP1 Release addresses many customer-reported issues and introduces several new features, including the Mobile IntelTrac App for Apple iOS devices.

IntelTrac

The following features are new to IntelTrac in IntelTrac 2017 SP1. Please refer to the *IntelTrac Documentation* for details.

- Mobile IntelTrac app is now supported for use on Apple iOS devices with similar capabilities as Mobile IntelTrac Windows 10 App.
- Mobile IntelTrac app for iOS supports use of camera to search and input data directly to the app. For more information, see the *IntelTrac System Requirements*.
- Mobile IntelTrac app for Android and Universal Windows Platform now supports reading data from peripherals irrespective of the device culture. For more information, see the *IntelTrac Externalized Peripheral Settings Configuration Guide*.
- Mobile IntelTrac app for Android and Universal Windows Platform now supports reading data from Near Field Communication (NFC) enabled mobile devices to scan NFC tags to search and input data directly to the app.
- Mobile IntelTrac app now supports scanning a QR code to copy Mobile IntelTrac app settings, for faster configuration. You can create the QR code using any QR code generator. For more information on the values required to configure the QR code, see the *IntelTrac Installation Guide*.
- Mobile IntelTrac app for Universal Windows Platform now supports reading barcodes using integrated barcode readers on select devices. For more information on supported devices, see the *IntelTrac System Requirements*.
- Mobile IntelTrac app now supports completing a procedure from the Navigation View.
- Mobile IntelTrac app for Android and Universal Windows Platform now supports platform specific peripheral configurations.
- Mobile IntelTrac app for Android, Universal Windows Platform, and iOS now supports seeding databases from version 5.1 of the Mobile IntelTrac app.
- Users can now update calculations reference tags for Task Groups, Decisions, and Tasks in IMC.
- Users can now use ArcestrA Certificate Manager to create certificates for the External Authentication URL. For more information, see the *IntelTrac Installation Guide*.
- IntelTrac now supports integration with Wonderware Online.
- Mobile IntelTrac on Ecom CI70 device now supports search using Confidex Ironside tags.
- Mobile IntelTrac Android app is now supported for use on Android versions from 5.1 (Lollipop) to 8.0 (Oreo).
- IntelTrac now supports the following additional languages:
 - Japanese
 - German

The following features are not supported in IntelTrac 2017 SP1:

- Synchronization Server installation no longer generates certificates and bindings for External Authentication URL. For more information, see the **ArcestrA Certificate Manager** section in the *Installation Guide*.

Resolved Issues

The following important issues have been resolved as of IntelaTrac 2017 SP1:

CR#	SR#	Description
79671	40218694	Calculations using user details do not perform as expected on Mobile IntelaTrac app for Android.
77924	48410452	Procedures deleted in Auditor Plus are displayed in the results page when the user tries to get data again.
80278	51512467	Unable to input Japanese characters when adding a note to a task in Auditor Plus.
80280	40218622	Scanning a QR Code on Mobile IntelaTrac Android app scans an inverted image on select devices.
87805	N/A	User can escape scanning the mandatory QR codes by scanning a wrong QR code, and then selecting an asset from the Asset list.
90181	N/A	User is unable to use the Soft Trigger to scan a Barcode for tasks integrated with a condition or status, at hierarchy levels.
82982	48410490	Incorrect task value is displayed when the data type is list"restrict to list" is selected.
81382	N/A	Upgrade/Repair Legacy Device Support fix script issue.
81255	51512505	When saving a Printable Rounds Report as PDF, the PDF file may not get generated.
85506	48410518	Incorrect number of day for Sunday.
82377	44710821	The IntelaTrac Web Reports main page appears when the user opens multiple cached web reports using the link in the Web Reports email.
78485	N/A	IDBlue devices do not read data consistently when using the Mobile IntelaTrac Universal Windows Platform app.

Known Issues

The following are known issues in IntelaTrac 2017 SP1, and their workarounds (if known).

CR #	Description
40191	Asset export takes long time.
46776	Asset type property set to data points is not honored.
49109	The @meantime function does not take the current value into calculation.

CR #	Description
64989	If the user does not answer a Task of list data type, the saved note is not listed on navigation.
69234	Dynamic asset at the Task level (with a note, attachment, or an answer) is cleared when the dynamic asset at the Task Group level is changed.
72792	Selecting Diamond symbol for Trend Graphs displays the Triangle symbol, and vice versa, in Workstation.
79381	IntelTrac DatabaseScript.exe looks into deprecated tables when upgrading or repairing IntelTrac.
88803	Scanning a QR code with more than 100 characters results in sync crash.
84360	Unable to delete roles even when there are no active scheduled Procedures or Procedures on Demand.
89878	Task history is much longer than what is configured in the Systems Configurations module of the IMC.
91724	iOS: Mobile IntelTrac iOS app displays the Day and Month of the date in English even when the device culture is set to German.
92051	User is unable to save an existing note after clearing its contents.
N/A	iOS: The app may have scroll and swipe issues.
N/A	Decimal point is typed as '.' for numeric fields on Mobile IntelTrac Universal Windows Platform app running Portuguese or Norwegian locale.
N/A	User interface issues may appear in some Android mobile devices. We recommend installing the latest version of the Android System WebView to reduce such user interface issues.
N/A	A character cannot be deleted at times in Notes for some Android mobile devices.
N/A	The date, time, and time zone of the mobile device running the app are not automatically synced with that of the IntelTrac Server . You should manually set them on the Android and Windows 10 mobile devices.

CR #	Description
56303	Android Tablet Multi task view does not calculate the answer status when using "touch to next task". It calculated when the user taps on the Next button.